



» WARRANTY 2024

1 YEAR BUMPER TO BUMPER LABOR WARRANTY

V-Carts offers the industry's only 1 YEAR "BUMPER TO BUMPER" labor warranty to repair/replace any defective parts that are non-consumable.

5 YEAR BUMPER TO BUMPER PARTS WARRANTY

V-Carts offers the Industry's Only 5-YEAR "BUMPER TO BUMPER" PARTS warranty to replace any defective parts that are non-consumable.

3 YEAR HIGH VALUE COMPONENTS LABOR WARRANTY

V-Carts offers a full 3-YEAR labor warranty to repair/replace the high value components (electric motor, motor controller, and battery) that are defective.

10 YEAR CHASSIS & FRAME WARRANTY

V-Carts offers a 10-YEAR warranty to replace any defective frame or chassis that is deemed defective.

V-Carts in its sole discretion shall determine applicability of warranty coverage and the determination of manufacturer's defects or applicable labor warranty. V-Carts may require defective parts to be returned to V-Carts' warehouse in the Houston area or destruction of the warranty part to validate warranty coverage and parts replacement eligibility.

The warranty does not cover tires, abuse or misuse of carts, unauthorized modifications to the carts, use of non-OEM replacement parts, failure to properly maintain carts, any cart sold in violation of any provision of this agreement, failure to properly charge a cart with the proper electrical supply and properly sized cord, and any cart used in a commercial or rental operation.

NOTE: The warranty is not transferable.

6 YEAR BATTERY WARRANTY

V-Carts lithium-ion battery packs are warranted for 6 years, with the first 4 years being a full replacement and the following 2 years also being a full replacement but with a prorated cost.

